Implementation Regulations CER HZ

Bachelor

Global Project and Change Management

Full-time

CROHO 30017

2023-2024



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CHAPTER 1 GENERAL PROVISIONS

1.1 General

- 1.1.1 The HZ Course and Examination Regulations Bachelor programme full-time (hereinafter: CER HZ) cover the core of education within the HZ. This document provides a general overview of all programmes taught at the HZ. The CER HZ contains institution-specific provisions i.e., those that apply to the entire HZ. A programme-specific CER HZ Implementation Regulation (hereinafter: Implementation Regulation) is determined for each programme by the executive board each year.
- 1.1.2 The HZ Course and Examination Regulations Bachelor programme full-time applies to this HZ CER Implementation Regulation Bachelor programme full-time.
- 1.1.3 The Dutch Higher Education and Research Act (WHW) as well as the CER HZ mention study credits. These Implementation Regulations, in addition to the term credits, also refer to ECTS (European Credits Transfer System), where 1 ECTS is equal to 1 credit and thus a study load of 28 hours (article 7.4 paragraph 1 of WHW).

1.2 Establishment and evaluation

- 1.2.1 The process of establishment and evaluation of this Implementation Regulation is described in article 1.3.4 CER HZ.
- 1.2.2 The programme committee evaluates the manner of implementation of the education and examination regulations and the Implementation Regulations in question every year (article 1.3 CER HZ).

CHAPTER 2 IMPLEMENTATION REGULATIONS HZ CER

2.1 Registration, prior educational requirements, and admission policy

2.1.1 Overview of additional prior educational requirements (article 2.2 and 2.3 CER HZ)

Students with a havo diploma				
Havo profiles:	NT	NG	EM	CM
Admissible:	Sufficient	Sufficient	Sufficient	Sufficient Completed with Math

Students with a vwo diploma				
Vwo profiles:	NT	NG	EM	CM
Admissible:	Sufficient	Sufficient	Sufficient	Sufficient Completed with Math

For international students, the requirements entail a secondary school or high school diploma, including mathematics as an exam subject and proof of IELTS 6.0 English level.

2.1.1a Selection criteria Special programme (article 2.2b CER HZ)

The Global Project and Change Management study programme has been awarded the specific feature 'small-scale and intensive education' by the Dutch-Flemish Accreditation Organisation (NVAO). As a consequence students must pass the selection procedure for Global Project and Change Management to make sure that the prospective students are able to meet the special requirements that are defined with this feature. The selection procedure is organized on the HZ LEARN page https://learn.hz.nl/course/view.php?id=20995#section-1.

This procedure entails:

- a. Students make an assignment and write a motivation letter to elaborate on their reasons to enrol to the Global Project and Change Management programme.
- b. Students participate in an interview about their motivation to join the programme.

The criteria for the selection, given in the assessment forms for the assessors, are:

- 1.Did this student show serious motivation to study here?
- 2. Well prepared: Did the student show interest to know more about GPCM?
- 3. Did the student convince you of the ability to work hard?
- 4. Self-awareness (reflective)
- 5. Does this student show Resilience / Adaptability/ Flexibility
- 6. Good level of spoken English

Based on the motivation letter and the interview, it will be determined if the student meets the special requirements for this programme. When both the requirements and the special requirements have been met, the student is eligible to be admitted to the study programme.

2.1.1b Enrolment 180 ECTS track for VWO students (article 2.2a CER HZ)

Not applicable.

2.1.2 **Deficiency investigation** (article 2.4 CER HZ)

Students who do not meet the legal requirements to enrol the Global Project and Change Management programme (e.g. students with a Dutch HAVO or VWO diploma without Mathematics must demonstrate by the 1st of September of that school year that they have acquired the required level Mathematics. Summer courses in mathematics which can provide the students with the required certificates are offered by HZ.

http://hz.nl/nl/studiekeuze/opleidingen/alleopleidingen/cursussen/schakelcursussen/schakelcursussen.aspx.

2.2 Programme and education structure

2.2.1 **Programme profile** (article 3.2 CER HZ)

Within the context of the GPCM academic programme, the student is evolving towards a professional who regards change processes as domain overarching, thus linking their professional context and other domains, specifically in strategic themes of water, energy, vitality, and/or food. They will guide the change processes in the overlapping areas (crossovers). Such a professional person we describe as T-shaped, just like the shape of a capital letter T. They have a broad base in project- and change management and are able to initiate and provide guidance for transitions and processes of change, working from a variety in domain perspectives such as technological domain, economic domain and the social domain. Sustainability and inclusiveness are overarching values that the professional can integrate into all areas of their work.

The distinctive feature "small-scale and intensive education" has been awarded to the GPCM programme by the Dutch-Flemish Accreditation Organization (NVAO), since May 2021. The prime focus within this small scale, intensive education is on (1) developing a 'global mindset' based on the SDG's (2) focusing on complex issues related to sustainability and social innovation and (3) the creation of an international learning community with students that deploy extracurricular activities. The target group prospective students consist of engaged and talented students seek for intensive hbo college-education with a strong interest in global challenges: ambitious 'do-gooders'. During their academic programme the GPCM professional learns to bring focus to the strategic themes. Deepening this focus is achieved in close cooperation with the connected research groups and professorships (lectorates). Parallel to this, the student will develop the domain overarching GPCM competences, eventually graduating as a broadly focused and highly employable project leader and change professional at bachelor programme level, part of the international standard in Higher Education.

Graduates from the bachelor level programme GPCM can develop suitable projects and processes for complex challenges, utilising a systemic approach. They are change agents that go beyond each separate domain and design solutions, working together with other actors and contributing to a sustainable society. They bring into play themes like ecological quality, circular economy and social inclusiveness, for current and future generations alike.

They are able to interpret major social-economic developments, recognise the value offered by for example new technologies, initiate and facilitate co-operation between the various stakeholders. Working with real life change projects during the programme, in close proximity to the stakeholders, the graduated student has gained valuable experience in state-of-the-art practice, change processes, tools and methodology of change. Moreover, the graduated student has developed a mentality to fit, and has gained experience about 'what works' in working together towards real change.

At the starting point of every semester (=period of twenty weeks) are the professional competences that the students must learn to master and display. In order to gather proof of competence, the students will create a portfolio every semester, containing deliverables such as professional products (reports, designs, analysis). In order to create their portfolio, the students must carry out assignments during courses and projects for existing stakeholders and parties. To this end, stakeholders submit cases and projects. The structure of these projects is defined by the study programme. The actual assignment/project is formulated by the study programme in cooperation with the main stakeholder or client. During the first year the students will be guided by coaches (teachers) in order to ensure that first-year students work on level 1, from a non-complex situation.

2.2.2 **Learning outcomes** (article 3.2 CER HZ)

Sustainable society

"I am often asked what can people do to become a good global citizen? I reply that it begins in your own community" – Kofi Annan

Narrative:

The past decades have demonstrated how society has become increasingly volatile, uncertain, complex and ambiguous (VUCA). To transform is the new norm as we have witnessed, amongst others, the global rippling and disruptive impact of economic crises, environmental and sustainability crises and health crises. At the same time innovations and technological advancements speed up globalization creating disruptive changes and transitions. Not only there is an interdependence when it comes to the origins of most of the recent crises, but also the process of finding suitable solutions is increasingly multi layered, covering local, regional and international aspects and embedding elements, such as politics, international relations, diversity, prosperity and a healthy natural environment. We are part of a system where turning a button at one end could influence an entire spectrum at the other end. Therefore, a sum of small local actions are as significant as global movements. To understand and address this complexity, models, guidelines and goals are being developed, such as the UN Sustainable Development Goals, requiring a cross sectoral and transdisciplinary approach to create a sustainable future in regards to People, Planet and Prosperity.

Programme learning outcome:

I understand todays' global challenges and approach these from a cross-sectoral, transdisciplinary, global and inclusive perspective in order to translate them into opportunities to respond to the demands from people, planet and prosperity. I am able to define and take responsibility for the role. I can play to affect (global) change. I have the capacity and disposition to take constructive and innovation-driven actions that further contribute to the sustainable development and

collective well-being. I don't do this alone, as I analyse relevant stakeholders and networks, their concerns and interests, and using diversity to establish better outcomes.

Learning outcomes

Learning outcome SS-A

Exploring own position as global citizen

The student creates global consciousness and is aware of local and global challenges in the field of sustainability.

Potential indicators. The student...

SS-A-1	defines their position and role as global citizen
SS-A-2	has knowledge of historic and current globalisation developments
SS-A-3	has knowledge of current global challenges
SS-A-4	has in-depth knowledge about multiple forms of sustainability, both environmental and social, in the sectors water, energy, vitality and food sector
SS-A-5	systematically maps relevant sustainability aspects of a complex societal or organisational issue
SS-A-6	determines the sustainability aspects of system transformations at different levels: micro, meso, macro
SS-A-7	relates acknowledged frameworks (e.g. Sustainable Development Goals) to one's own position

Learning outcome SS-B

Creating sustainability

The student applies different problem-solving frameworks to complex sustainability problems and develops viable, inclusive and equitable solution options that promote sustainable development.

Potential indicators. The student...

SS-B-1	explores perspectives on sustainability of multiple stakeholders and identifies opportunities for sustainability solutions
SS-B-2	creates products, solutions, services, processes, scenarios and/or visions that contribute to sustainable system transformations
SS-B-3	integrates ethical considerations in their design of sustainability solutions
SS-B-4	stimulates the integration of innovative technologies within sustainable solutions
SS-B-5	creates opportunities for sustainable development together with stakeholders
SS-B-6	activates individuals, groups and organisations to contribute to sustainable development

Learning outcome SS-C

Evaluating sustainability

The student thoroughly researches and evaluates the sustainability effects of solutions using sustainability indicators. The students uses the results in order to make substantiated decisions on the selection of solutions and in order to evaluate solutions afterwards.

Potential indicators . The student...

SS-C-1	has knowledge of sustainability evaluation tools
	and methods
SS-C-2	uses sustainability indicators during design- and
	decision processes
SS-C-3	compares and decides on solutions based on
	sustainability indicators
SS-C-4	evaluates identified sustainability effects of
	implemented solutions, both quantitatively and
	qualitatively together with stakeholders
SS-C-5	reports the sustainability effects for short and
	long term for multiple stakeholders

LEADERSHIP

"How wonderful it is that nobody need wait a single moment before starting to improve the world" – Anne Frank

Narrative:

Leadership refers to the ability to influence oneself and/or a group of people in order to move into a specified direction or obtain goals in an effective and inspiring way. Leadership is a journey of self-discovery and personal mastery. The first step of this journey is to obtain self-awareness and understand your own values and intrinsic motivational drivers and thus identify your purpose as a compass to navigate through life. It's about personal growth: developing yourself by taking true ownership for your own personal effectiveness. Personal leadership is characterized by a continuous urge to grow and understand the impact of your own actions, while becoming or staying open and authentic. This requires the ability to not only be vulnerable and embrace your imperfections, but also resilience and the ability to handle setbacks and failure as part of your personal growth. Once there's clarity about what you truly love doing, it's about making it meaningful and in service of others.

To lead others, one needs to be able to develop compassion and connect with the values and needs they have and based on that envision a future that creates multiple values. With the help of good communication skills leaders articulate their visions and establish trustworthiness. There are different types of leadership and each can serve different situations or change of situations. Therefore, to lead in today's world requires the ability to respond to the emerging changes and uncertainty by remaining agile and adaptive.

Programme Learning Outcome:

I take responsibility for my personal development, with respect to ethics, values, norms and behaviour. I am able to critically reflect on my personal and professional behaviour, development of processes and interaction with diverse others. I dare to embrace my strengths and weaknesses and act upon them. I am able to construct and articulate goals, pursue them with determination whilst I embrace approaches from an eco-system perspective instead of an ego centred perspective. I am process and result oriented. This means I continuously reflect on the team process, the relevant stakeholder network, and adapt to what is needed while I remain accountable for the results and outcomes. I inspire the development of others (individuals, teams and network) towards the pursued change or system transition. I have the skills to improvise, communicate, plan and prioritise in order to manage and lead projects and transformation processes carried out by cross-sectional, intercultural and multi-disciplinary teams in a VUCA context.

Learning outcomes		
Learning outcome LS-A	Potential indicators. The student	
Personal leadership	AWARENESS	

facilitates collaborative and		
with conflicts in a group; and	LS-B-6	stimulates the group to trust the process
deals	10.5.6	and evaluating the [course of the] collaboration process.
others (empathic leadership);	LS-B-5	shows result orientation while continuously reflecting on
relates to and is sensitive to		that their interventions contribute significantly to the group results
others (empathy); understands,		collaboration styles, experiments with them and shows
perspectives and actions of	LS-B-4	has knowledge about a broad variety of leadership and
respects the needs,	LS-B-3	can switch between roles when working in a team
from others; understands and	LS-B-2	uses the collective intelligence of a team to see new perspectives on the societal challenge at stake.
The student reflects and learns		gender
	LS-B-1	establishes positive interactions with people of different national, ethnic, religious, social or cultural backgrounds or
- Commonwell - Common		
Collaborative Leadership	CONNEC	TOR
Learning outcome LS-B	Potentia	I indicators. The student
		as to the personal relations in the way they cooperate and lead their projects and change processes
		normative approaches relevant to global matters as well
	LS-A-9	shows ethical awareness by applying moral theories or
	LS-A-8	is taking a position in the sustainability discourse in order to advocate their own position
		actions; from an ethical, social and societal perspective
	LS-A-7	shows a critical attitude by questioning norms, practices and opinions; by reflecting on own values, perceptions and
	CDITICAL	_ REFLECTION
contradictions.		reflects on their feelings and desires and acts on it
uncertain knowledge and contradictions.		continuously evaluates and further motivates their actions;
of interests and trade-offs,	LS-A-6	life-long learning [In the team or the organisation they operate in,]
targets, in a context of conflicts		professional- and personal development and is prepared for
values, principles, goals, and	LS-A-5	has an effective and pro-active approach towards their
adds to the discourse about		upcoming societal changes and emerging technological innovations
	LS-A-4	has an open mind, is curious and explorative towards
actions;		in a captivating and inspiring way
values that underlie their	LS-A-3	shows that they thoroughly explore their interests and capabilities and formulates their engagement and motivation
reflects on the norms and		principles in the context of the change issue
The student understands and	LS-A-2	their own role in the local community and (global) society; identifies their cultural identity, ethical viewpoints and leading

Network Leadership	LS-C-1	enhances team results by close embedding with the broader societal and entrepreneurial network
The student reflects on and is aware of the dynamics, quality	LS-C-2	designs a feasible network structure and continuously analyses and reflects on the ongoing processes of communication, co-creation, learning and leadership within the network
and development of the network of the change process. They are able to design and	LS-C-3	explores values, viewpoints, knowledge and skills, interests, influence, potential to be influenced of stakeholders within the network
facilitate a change process with respect to the various roles of	LS-C-4	shows that they are a creative networker by collaboration with other universities, (research and applied science), public and private organisations
all stakeholders. They can facilitate the engagement of	LS-C-5	communicates in the network in a transparent and clear way
collective intelligence to deliver results across organisational		
boundaries		

SYSTEMS TRANSFORMATION

"You cannot solve any problem with the same kind of thinking that was used creating it" — Albert Einstein

Narrative:

Many of the problems and challenges we face today in our society are rooted in complex systems, meaning that causes and effects can only be deduced in retrospect. These systems can be multilayer with dependencies at the micro, meso and macro levels. What may seem like a solution from one perspective might have undesirable consequences from another. Transforming these so-called 'wicked challenges' is about building new paradigms and the courage to exchange commonly used linear for circular approaches. Systems Transformation requires the ability to analyse and understand relationships, finding points of leverage, understanding how systems are embedded within different domains and different scales and willingness to embrace uncertainty. Because of the complex and sometimes conflicting interests, transformation has to be a collaborative process in order to develop viable, inclusive and equitable solution options that promote sustainable development.

Programme Learning Outcome:

I understand that socio-economic (global) challenges need to be considered as complex systems and should therefore be approached holistically. I'm able to map complex systems, analyze them, and together with relevant stakeholders develop a deep understanding of the main concerns and interests involved. As a result I am able to determine where in the system interventions are needed, which are the points of leverage and hence develop frameworks for learning and adapting overtime as systems change. I know how to actively involve relevant stakeholders through a process of co-creation. My resilient mindset helps me understand their different

perspectives in order to come to inclusive and equitable interventions and successful implementation thereof.

Learning outcomes		
Learning outcome ST-A	Potential indicators. The student	
Learning outcome 31 A	Total maleators. The stadent	
Exploring relevant systems	ANALYZE	
The student explores the systems relevant for a societal or organizational issue in a structured manner. They form clear ideas of what the system context entails, and	ST-A-1 understands the concept of systems thinking, can hold multiple perspectives and is able to handle ambiguity ST-A-2 is able to recognize, analyze and describe complex systems by applying various methods and approaches ST-A-3 explores and establishes the interests of the stakeholders and their relations within the systems ST-A-4 gains all relevant knowledge and expertise of the relevant systems, necessary for a change process they are facilitating ST-A-5 uses different forms of knowing (intellectual, emotional,	
holistically clarifies the change issue.	sensory, intuitive, imaginative, experiential, relational and bodily) to perceive a system and its elements	
Learning outcome ST-B	Potential indicators. The student	
Designing desired future scenarios	DESIGN	
scenarios	ST-B-1 assesses the systemic boundaries and indicates which elements of the current system may be considered as (non) changeable.	
The student is able to understand, design and evaluate multiple future	ST-B-2 probes the complexity of the challenges within the change process, brings order by allocation of a variety of approaches.	
scenarios– possible,	ST-B-3 visualises and analyses the process and identifies next steps.	
probable and desirable. They create shared visions	ST-B-4 outlines possible change scenarios and identifies possible, widely accepted improvements.	
for the future. They design a change process to determine where in the	ST-B-5 is able to subdivide a process into manageable parts and to distinguish between project management and change management approaches	
system interventions are needed.		
Learning outcome ST-C	Potential indicators. The student	
Facilitating the course of	IMPLEMENTING PROJECT MANAGEMENT	
the change process	ST-C-1 is able to apply project-management methods	

They develop and carries out interventions in the system. In this process they actively involve various parties and stakeholders in order to set up a process of co-creation. Finally, the GPCM student advises the various parties regarding the follow-up actions required to achieve the successful implementation of the developed solution for the purpose of the transformation.

ST-C-2	can express clearly what expertise is required to
	successfully lead and complete the process.
ST-C-3	illustrates how stakeholders are involved in the process.
ST-C-4	keeps a focus on the results within the project context

FACILITATING CHANGE MANAGEMENT

ST-C-5	identifies (substantiated, desirable and culturally) feasible changes and is able to facilitate the formulation of a shared vision
ST-C-6	during implementation, considers the interests of the various stakeholders
ST-C-7	in cooperation with stakeholders, identifies and validates the shared ethical starting points as guideline for the process
ST-C-8	motivates the stakeholders and relevant organisations to provide content to the development of possible solutions
ST-C-9	facilitates change within a team by holding space for constructive dialogue and co-creation with relevant stakeholders
ST-C-10	facilitates how the input by the various stakeholders is arranged in relation to one another and come to a widely accepted change
ST-C-11	can reflect on the change process in relation to systems transformation

RESEARCH & INNOVATION

"Innovation is the ability to see change as an opportunity – not a threat." – Steve Jobs

Narrative:

Research helps us question and deepen the understanding of the complex world around us and creates possibilities for the future, while innovation and technology shape this knowledge and these opportunities into tangible solutions and approaches. Being curious about the world drives us to identify problems, ask questions, challenge our assumptions and norms as well as generate creative ideas which can be translated into *innovative* solutions for sustainable development. In order to design solutions which are sustainable, inclusive and equitable, it's important to understand the complex reality and eco-system of the users group and generate insights and facts to inform relevant innovative approaches. Innovative ideas are built through applied research which enables continuous iteration, evaluation and learning to optimise the effectiveness of the solutions. Evaluating the effectiveness of such (technological) solutions is as important as creating them, so as to provide insights in expected short- and long-term effects.

Programme Learning Outcome:

I frame problems as challenges and questions to generate future-oriented solutions and approaches. I have a critical view on research and innovation, taking ethical values, concern for nature and ecology and multiple worldviews and systems' perspectives into account. I dare to be creative and come up

with unconventional solutions and embrace failure as a possibility. I am able to identify trends and analyse scenarios and possibly forecast or backcast the impact of such scenarios based on evidence and assumptions that need to be tested. I have investigative skills and a broad toolkit, allowing me to design relevant, sustainable and innovative products, services and processes in both the private and the public sector.

I incorporate reflection and evidence-based practice in my daily habits and work. I execute practice-oriented research methods to design as well as evaluate interventions. I am able to analyse data and draw conclusions so as to communicate the research results in an effective way. This will lead to an integrated problem-solving competency.

Learning outcomes

RI-A-1	has knowledge of a broad spectrum of research approaches and perspectives systematically explores real life complex societal and
RI-A-2	
KI-A-2	Systematically explores real life complex societal and
	organizational issues and translates these into
	research topics
RI-A-3	sets up a research proposal, making substantiated
	choices for one or multiple research methods
RI-A-4	uses scholarly literature and relevant data in the
	knowledge domain
RI-A-5	collects data from stakeholders and analyses the data
RI-A-6	reports systematically about results of a research
RI-A-7	communicates research results to particular
	stakeholders effectively, after careful consideration of
	communication methods
RI-A-8	can write good quality (academic) texts to effectively
	communicate thoughts and opinions, knowledge and research findings
RI-Δ-9	can verbally express him/herself in a professional
III A J	manner when presenting, exchanging or debating
	thoughts, opinions, knowledge and research findings
Potential	indicators. The student
DI_R_1	is able to inform herself with relevant (technological)
IXI-D-1	innovations, trends and their potential
RI-B-2	spots and applies opportunities to use research
	outcomes and (technological) innovations
Potential	indicators. The student
RI-C-1	is aware of how differences in world views influence
	research approaches and outcomes
RI-C-2	critically evaluates research processes and outcomes
	RI-A-4 RI-A-5 RI-A-6 RI-A-7 RI-A-8 RI-A-9 Potential RI-B-1 RI-B-2 Potential

and innovation processes, and the place that research and innovation has in society and ethical implications for multiple stakeholders.	RI-C-3	critically evaluates the effectiveness of technological innovations and the potential implications at different system levels discusses ethical issues of technologies and innovations
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VALUE CREATION

"Sustainability is about ecology, economy, and equity." -Ralph Bicknese

Narrative:

A major driver for both For-profit and Not-for-profit organisations is the creation of value. Prosperity is increasingly seen as a concept broader than [only] monetary value. We also refer to social value (people) and environmental value (planet). Now more than ever, the complexity of today's world necessitates that we focus on finding and organizing multi-dimensional solutions. Solutions that demonstrate added value and impact. By applying decision making and analysis tools [like the Theory of Change approach] organizations can map their pathway to realizing [economic, social and societal] value, and do so in a nature inclusive/friendly way/leave nature unharmed in the process. In order to serve the interests of future generations, a growing number of companies and organizations reinvent their business models and practices to include new circular economy models. They bend the rules of traditional business thinking and explore new [holistic] business models focusing on developing holistic solutions [with added value for the society as a whole], [while consciously serving the interests of nature]. Framing such multi-dimensional value propositions within business models allows an organization to validate and operationalize its multiple value creation.

Programme Learning Outcome:

I develop solutions for multiple value creation for organizations, considering society as a whole. I understand the principles of circular economy and apply various tools in my business thinking. I work together with stakeholders on identifying the desired value and creating it within nature-inclusive business models. I can spot opportunities for value propositions combining social, economic and environmental value, translate them into business plans and validate these with stakeholders. I can advise on and implement integral value propositions for change and transition challenges.

Learning outcomes

Learning outcome VC-A	Potentia	I indicators. The student
Exploring and identifying value The student researches and	VC-A-1	is aware of how value is discussed and rooted in a variety of theories (social, economic, environmental, ethical)
acknowledges multiple forms of	VC-A-2	defines what is valuable, using a multitude of perspectives (person, organisation, society)
value. The student can identify potential value with and for several	VC-A-3	has in-depth knowledge of relevant trends (e.g. social, economic, environmental, technological)
	VC-A-4	identifies [where, how and for whom there are] opportunities for value creation

stakeholders and for the society as a whole.	VC-A-5	maps potential value contribution and value gains for stakeholders
Learning outcome VC-B	Potentia	l indicators. The student
Creating multiple value The student designs, together with	VC-B-1	works with stakeholders on identifying and creating potential/new value propositions and works towards acceptance
stakeholders, future proof value propositions combining social, economic and environmental value.	VC-B-2	drafts scenarios that lead to and show the potential results of value propositions proposes sustainable business models
The propositions create value for stakeholders and for society as a	VC-B-4	identifies and/or calculates social and environmental costs and benefits of a value proposition
whole.	VC-B-5	advocates the value proposition in convincing manner
Learning outcome VC-C Validation and implementation of	Potentia	l indicators. The student
value	VC-C-1	develops process to validate value propositions with stakeholders
The student validates and	VC-C-2	implements the validation process with stakeholders
implements value propositions for multiple stakeholders involved. The	VC-C-3	develops implementation plan for the created value proposition
students take not only into account value for stakeholders and	VC-C-4	reflects on the potential contribution of a specific value proposition in relation to the desired system transformation at society level
organisations, but also the overarching perspective on a sustainable society as a whole.		
sustainable society as a whole.		

2.2.3 **Programme structure** (article 3.3 CER HZ)

National name:	Global Project and Change Management
International name:	Global Project and Change Management
Orientation:	Bachelor
Title conferred:	Bachelor of Business Administration, BBA
Programme duration:	240 study credits (ECTS)
Course workload 'propaedeutic' phase:	60 study credits (ECTS)
Conclusion with 'propaedeutic' examination:	Yes
Course workload main phase:	180 study credits (ECTS)
Variant:	Full-time
ISAT code:	30017
Location:	Middelburg
Language:	English
Effective date:	25-05-2021
Submission date	24-05-2027
Joint degree programme:	Not applicable
180 ECTS fast track:	No

2.2.3a Programme schedule

	GPCM-S1-01V3 Projec	ct Management 30 EC	GPCM-S2-02V3 D	evelopment 30 EC			
	Living La	b Water	Living Lab Energy				
	History of globalisation	Earth & Environment	Global challenges	Impact of solutions			
Year 1	Self awareness	Team dynamics	Present	ing skills			
>	Academi	c writing	Change mangement	Systems thinking			
	Project ma	nagement					
	Organisational science	Finance fundamentals	Qualitativ	e research			
	Information skills	Research perspectives	Business	s models			
	English founda	ation course *	English foundation course *				
	GPCM-S3-03V3 Chang	e Management 30 EC	GPCM-S4-04V3 Leadership 30 EC				
	Living Lal	o Vitality	Living Lab Food				
7	Cultural awareness	Team facilitator	Co-creation	Network-leadership			
Year	Negotiat	ion skills	Project	proposal			
	Organisational behaviour	Systems transformation	Good governance	Law and policies			
	Distantian continu	and Data asiana	Quantitati	ve research			
	Digital innovation	and Data science	Ethics in innovation	Technology for social innovation			
	Purpose economy	Economics	International economics				
Year 3	Minor	30 EC	GPCM-S6-06V3 Internship 30 EC				

• *In year 1 the HZ Language and Culture Center offers an obligatory English foundation course.

Students need proof of a C1 level to request an exemption, as the the programme learning outcome for English language skills fo GPCM students is C1 level. For course tables see Appendix 3. Students need to enroll themselves into these courses in OSIRIS

2.2.3b *Transfer with an associate degree certificate* (article 3.3 CER HZ)

Not applicable.

2.2.4 Courses propaedeutic phase (article 3.5 CER HZ)

See appendix 1.

2.2.5 Main phase courses (article 3.6 CER HZ)

See appendix 2.

2.2.6 *HZ Personality* (article 3.11 CER HZ)

The HZ Personality competences form an integral part of the GPCM curriculum and accompanying extracurricular activities. Since the GPCM programme is set up as a "Professional College", according to the distinctive feature "small-scale and intensive education", the curriculum specifically focuses on non-cognitive skills from day one of the study programme. Furthermore students are expected and stimulated to participate in a broad scale of (extra)curricular activities inside and outside the HZ related to personal- and community development and the SDG's. GPCM students are supposed to act as active partners within an (inter)national learning community where students and lecturers co-create the GPCM curriculum and develop extra-curricular activities. GPCM students are selected on basis of their above-average motivation, non-cognitive skills and academic capacity to participate in this domain-overarching and holistic programme. In addition, GPCM offers students every opportunity to participate in activities offered by the HZ University of Applied Sciences, such as participating in a board or ie. the programme committee, promotional activities and sociocultural activities. Implementation of this is monitored because GPCM will have to justify itself in accreditations about the effective use of this extra-curricular freedom of the students (and lecturers).

At least about 70 -100 EC in the curriculum and an estimated 10-20 EC of the extra-curricular part are directly related to the pillars of HZ-Personality, namely

(1) Personal development

At least 20% of the programme (approx. 50 EC) is invested in the Personal Leadership learning track, which is entirely aimed at exploring one's own identity, in relation to yourself, others and society. Students will gain new social, cultural and sports experiences in different sectors.

(2) Sustainable Development Goals

Another 20% of the programme (approx. 50 EC) is invested in the Sustainable Society learning track. This learning track focuses on the SDGs and the way in which students as citizens and professionals deal with major social issues. Dealing with major social issues in a proactive and inventive way is the core of GPCM.

(3) Community Development

During the extra-curricular activities on the weekly "Inspiration Friday", the HZ Personality criterion "community development", amongst other topics, plays an important role (10-20 EC). Students and teachers together set up the activities and determine the topics and goals for these days. Here the students are also encouraged to set up buddy programs, to invite guest speakers, to take up board responsibilities or to develop marketing activities. Because GPM as a "Professional College" has a higher Teacher-to-Student ratio than the regular HZ bachelor's, a specific coach can be deployed to guide the students to give substance to these activities ("Inspiration Friday"). The students are also welcomed to participate in parts of the HZ Personality activities, such as HZ cult and HZ sports.

2.2.7 **Specialisations** (article 3.9 CER HZ)

Not applicable.

2.2.8 *Internship* (article 3.8 CER HZ)

Students who want to take part in the internship phase of the study programme must meet the following conditions:

- The student must have their propaedeutic phase and 60 EC of the main phase (excluding the minor) to be admissible for the internship.
- The student must have an approved and signed work placement contract.
- Students who need to enter a construction site are strongly advised to have a valid VCA certificate. If you do not have a VCA certificate you are not allowed access to a construction site in the Netherlands, this can be essential to acquire the competencies linked to the internship.

The maximum period in which students are allowed to work on the same internship project:

• The period in which a specific internship project is worked out is 1 semester, with a maximum extension of 1 semester. The application procedure and deadlines can be found in the

2.2.9 *Minor* (article 3.7 CER HZ)

Global Project and Change Management follows the HZ (CER article 3.7) for the minor application process and registration requirements (see also the HZ Minor Guide https://hz.nl/en/secure/for-students/follow-minor). The contents of HZ minors and other national minors can be found at www.kiesopmaat.nl, the international minors are coordinated through the HZ International Office https://hz.nl/en/study-information/international-focus. Students can take a minor in semester 5.

Students who want to apply for a minor must meet the following conditions:

• The student must have their propaedeutic phase and 30 EC of the main phase to be allowed to follow a minor.

2.2.10 Participation in international exchange programme (article 4.5 CER HZ)

The study programme does not have an international exchange programme.

2.2.11 *Graduation* (article 3.8 CER HZ)

Not applicable.

2.2.12 **Assessments and inspection of results** (article 6.1-6.7 CER HZ)

HZ uses seven assessment types that are defined in the <u>HZ Assessment Policy</u>, namely:

- Written knowledge test; set of questions focused on knowledge reproduction and/or knowledge application, which are answered in writing.
- Oral assessment; set of questions about knowledge (application), which are answered orally.
- Assignment; representation of a performed (professional) task.
- Presentation; explanation or explanation before an audience of a performed (professional) task.
- *Portfolio*; collection of evidence of competence provided by the student.
- Criterion-referenced interview; discussion between assessor and student based on evidence provided in advance, using predefined criteria.
- (Workplace) Assessment; performance of (professional) tasks and/or skills (in an authentic context).

The Examination Board's fraud regulations and testing protocols apply to the taking of tests, see MyHZ.

The examiner ensures that the result of a test is registered in Osiris student (article 6.6 of the CER HZ) within 10 working days after the student has taken the test and at least 5 working days before the next possibility for resit.

The student has the right to inspect the assignments/questions, their elaborations and the assessment criteria of the test taken by the student within 10 working days after the date on which the result of the test was announced, or as much earlier as is necessary in connection with the next possibility of resitting the test (article 6.4 and article 6.6 of the CER HZ).

2.2.13 Transition arrangement (article 6.7 CER HZ)

Not applicable.

2.3 Study recommendation

2.3.1. Conditions for registration for programme after NBSA (article 8.1, paragraph 9 HZ CER)

After receiving a negative study advise for the study programme Global Project and Change Management, the student cannot register for this study programme at the HZ within three years after receiving the negative study advise.

2.4 Registering for courses and tests

- 2.4.1 The student registers for **courses** through OSIRIS Student (CER HZ article 4.4 paragraph 3).
 - The student will be informed about course registration by email no later than 2 weeks before the start of the study year.
 - New students will be registered by the study programme for the courses of block 1 in their first year at HZ.
 - To participate in the course, you must be enrolled no later than one week before the start.
 - Once the student is enrolled, the student will also see this in the timetable.
 - If a student decides not to take a course, the student contacts the SLC early.
- 2.4.2 Students register and de-register for tests through OSIRIS Student. Registration applies to all types of tests and all tests within a course. HZ works with registering for tests so that courses can organize the work for taking and assessing tests (OER article 6.3 paragraph 1).
 - Students are informed centrally in week 1 of each block via an email by the domain offices about registering for tests.
 - New students are enrolled by the program for the first two test occasions or guided therein by the program for tests of block 1 year 1.
 - Students must register for all tests in the block in which the tests are offered no later than the second week of classes (Sunday 23:59h, GMT+1). With registration before the deadline, the student is guaranteed to participate in the tests.
 - After registering, the student may decide not to take the test after all. In that case, the student deregisters himself/herself in OSIRIS Student again for the test opportunity. This can be done at any time, except if the student has participated in the test. Note! A student is entitled to two test attempts per academic year, unless the examination committee decides otherwise (CER article 6.2). Articles 2.2.4 and 2.2.5 of the Implementation Regulations state for each test how many test opportunities are offered in the academic year.
 - If a student has not registered before the deadline for a test opportunity in which the student does want to participate, the student contacts the study coach (SLC)
 - The student checks in week 6 of each block whether the test opportunity is in the timetable. If, after registration, the test is not in the timetable, the student contacts the domain office.
 - When a student is registered for a test and has not participated, Not Participated (NP) is entered as a result in OSIRIS.
- 2.4.3 More information about OSIRIS Student can be found on <u>HZ Learn under Student OSIRIS Support</u>.

CHAPTER 3 ESTABLISHMENT

- 3.1.1 The duration of the implementation regulations is the same as the duration of the HZ Course and Examination Regulations Bachelor programme full-time 2023-2024.
- 3.1.2 The study program committee has approved this implementation regulation on 24/04/2023.
- 3.1.3 These Course and Examination Regulations were established by the Executive Board on 04/07/2023.

Appendix 1 – Course propaedeutic phase

Semester 1				
GPCM-S1-01V3	Title: Project Management	Number of study credits: 30	Mandatory	Teaching language: English

Conditions for course participation: N/A

Conditions for test participation: N/A

Brief description of course content:

During the first semester students will focus on building a solid base for their professional career. In this semester the focus will be on learning how to run a successful project in a multicultural environment. Students will take time to discover their role in a team and learn more about team dynamics. At the same time they will gain their first research skills, knowledge on finance and organisations, communication skills and insight in the history of globalisation and earth and environment.

Economic perspective: Finance fundamentals, Project management Technical perspective: Earth & environment, Living lab water

Societal perspective: Organisational science, Team dynamics, History of globalisation

Compulsory literature: N/A

Test code	Verbal/Written/Other Individually/Group			/Other Link with learning	Weighting Factor (%)	Minimum score	Planning test in week	Inspection of work in week	Resit scheduled in week	Inspection of resit in week			
	٧	W	0	ı	G								
1		Х		Х		Portfolio	SS-A	100%	5.5	W 3	W 4	W 5	W 5
							LS-A, LS-B, LS-C						
							ST-A , ST-B, ST-C						
							RI-A, RI-C						
							VC-A						

Semester 2				
GPCM-S2-02V3	Title: Development	Number of study credits: 30	Mandatory	Teaching language: English
Conditions for co	urse participation: N/A			

Conditions for test participation: N/A

Brief description of course content:

Development in regards of solutions for global wicked projects is the main focus of block 2. Students will be asked to manage an innovative project where they will discover the different perspectives on solutions. By gaining knowledge on current global challenges and structures of society and environment, students will be able to put their solutions into perspective. Students will be challenged with concepts of international business, business models from a sustainability perspective and will get an introduction into systems thinking. Furthermore, they will increase their research skills by learning the ins and outs of descriptive statistics and qualitative research and they will learn how to properly present themselves and their ideas in order to make a measurable impact.

Economic perspective: Business models, Impact of solutions, Change management

Technical perspective: Living lab energy

Societal perspective: Global challenges, Systems thinking

Compulsory litera	Compulsory literature: N/A												
Test code	Format Verbal/Written/Other Individually/Group					Assessment type	Content Link with learning outcomes	Weighting Factor (%)	Minimum score	Planning test in week	Inspection of work in week	Resit scheduled in week	Inspection of resit in week
	٧	W	0	I	G								
1		х		х		Portfolio	SS-A,SS-B, SS-C LS-A ST-A, ST-B, ST-C RI A, RI-B VC-A, VC-B	100%	5.5	W 24	W 25	W 26	W 26

Appendix 2 – Course main phase

Semester 3				
GPCM-S3-03V3	Title: Change Management	Number of study credits: 30	Mandatory	Teaching language: English

Conditions for course participation: N/A
Conditions for test participation: N/A

Brief description of course content:

After learning to successfully manage a project and create solutions, the focus in the third semester is on keeping people on board in change processes. By diving deeper into how organisations and people within organisation operate and how systems can be transformed, students will get a broad understanding of how to guide change, how to persuade and how to negotiate. They will take time to understand cultural awareness and will learn to facilitate teams. The second-year students will take upon themselves the role of peers for the first-year students and practise their skills in real time. Furthermore, they will solidify their research skills by learning to recognize trends and investigate scenarios. They will continue their search for solutions by diving into digital innovation and they will learn how to build a solid sustainable business case.

Economic perspective: Purpose economy, Economics Technical perspective: Digital innovation and Data science

Societal perspective: Cultural awareness, Organisational behaviour, Systems transformation

Compulsory litera	ture	e: N/A											
Test code	Format Verbal/Written/Other Individually/Group					Assessment type	Content Link with learning outcomes	Weighting Factor (%)	Minimum score	Planning test in week	Inspection of work in week	Resit scheduled in week	Inspection of resit in week
	V	W	0	-	G								
1		х		х		Portfolio	SS-A, SS-B ST-A-ST-B LS-A, LS-B RI-B VC-A VC-B	100%	5.5	W 3	W 4	W 5	W 5

Semester 4				
GPCM-S4-04V3	Title: Leadership	Number of study credits: 30	Mandatory	Teaching language: English

Conditions for course participation: N/A

Conditions for test participation: N/A

Brief description of course content:

While many elements of leadership have been covered in the previous semesters, in semester four the students will add the finishing touches to their leadership development. They will dive into network leadership and co-creations and at the same time gain understanding of governance, law and policies and marketing. Needless to say that in semester 4 the research skills will be polished. While connecting the knowledge of the previous semesters, the students will look into the possibilities of technology for social innovation. At the end of this semester, students will have the knowledge and skills needed to proceed to the second half of their studies.

Economic perspective: Good governance, Co-creation, International economics

Technical perspective: Technology for social innovation Societal perspective: Law and policies, Ethics in innovation

Compulsory literature: N/A

Test code		at al/Writi idually/				Assessment type	Content Link with learning outcomes	Weighting Factor (%)	Minimum score	Planning test in week	Inspection of work in week	Resit scheduled in week	Inspection of resit in week
	٧	W	0	I	G								
1		х		х		Portfolio	SS-A, SS-B, SS-C ST-C LS-A, LS-B, LS-C RI-A, RI-B, RI-C VC-A, VC-C	100%	5.5	W 24	W25	W 26	W 26

Semester 6				
GPCM-S6-06V3	Title: Internship	EC's: 30	Mandatory: Yes	Language: EN
Droconditions: Dr	anadoutic phase and 60 ECTS of the main phase. See article 2.2.9			

Special condition for awarding study credits: N/A

Brief description of the course content: Whether you go abroad or carry out your internship in The Netherlands, you always be challenged to deal with real-life, practical projects and change questions as a part of your work placements. The assignments you will encounter are context-rich, and complex and will give you the opportunity to explore your possible future role(s) as a project leader and changer maker. The work placement gives a real look at how things go within organisations and companies.

The student will be given assignments that will be carried out at (or for) an organisation, that will help to develop the required learning outcomes and yield a number of professional products (such as a project plan and a project report) that are incorporated in the summative portfolio.

Assessment	Format Oral (O), written (W) or alternative (A) assessment			or alternative (A) assessment	Content Link with learning outcomes	Weight	Minimum score	Planned in week	Exam inspection	Re-sit in week	Exam Inspection ¹ re-sit exam
									in week		
	0	W	Α	Form							
1	x	х		Portfolio (individual)	LS-A	100%	5.5	W25	W26	W28	W28
					SS-A						
					ST-A, ST-C						
					RI-B						

Appendix 3 – Course tables English Foundation Course

Semester: S1- S2							
EN39001	7001 Title: Foundation Course B1						
Course information							
Number of study	Number of study credits: Language:						
5		English					
Conditions for source monticipations							

Conditions for course participation: -

Conditions for test participation: -

Brief description of course content:

Students can take the placement test and/or consult the LCC teacher before they decide for which English foundation course they will register. Course Level: A2/low B1 aiming at strong B1.

Learning Outcomes:

- **Reading.** Ability to: understand emails/letters giving routine information or personal opinion; understand factual newspaper articles; understand the gist of theoretical academic articles on familiar topics.
- Writing. Ability to: write emails/letters based on personal experience or familiar matters; make reasonably accurate notes from meetings and seminars on familiar topics; make basic notes in lectures.
- *Listening*. Ability to: understand clear basic instructions; identify the main topic of a basic broadcast or lecture with some guidance; understand instructions on classes and assignments by lecturers.
- **Speaking**. Ability to: express opinions on simple matters; ask for basic information; offer basic advice on familiar topics; take part in a seminar or meeting using simple language.

Based on CEFR. For more details see: https://learn.hz.nl/pluginfile.php/289968/mod_resource/content/0/CEFR-all-scales-and-all-skills.pdf

Learning outcomes:

Strong B-1 level

Compulsory literature:

Open World Preliminary: Student's Book with Answers with Online Practice, Niamh Humphreys; Susan Kingsley, 1e version, ISBN: 9783125405967, Costs: €37,00, Open World Preliminary: Student's Book with Answers with Online Practice

	Assessment information									
Tests code	Assessment type	Content	Weighting	Minimum	Test opportunities					
			Factor (%)	score						
TEST01 (VT)	Written	Reading	25%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test				B3.8; B4.8; B3.9; B4.9					
TEST02 (VT)	Written	Writing	25%	5,5	B3.8; B4.8; B3.10; B4.10					
	knowledge test									
TEST03 (VT)	Written	Listening	25%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test				B3.8; B4.8; B3.9; B4.9					
TEST04 (VT)	Assignment	Speaking	25%	5,5	B4.8; B3.9; B4.9; B3.10;					
	(group)				B4.10					

Semester: S1 - S2								
EN39002	Title: Foundation Course B2							
	Course information							
Number of study	Number of study credits: Language:							
5 English								
Conditions for course portionation.								

Conditions for course participation: -

Conditions for test participation: -

Brief description of course content:

Students can take the placement test and/or consult the LCC teacher before they decide for which English foundation course they will register. Course level: B1/low B2 aiming at strong B2.

Learning Outcomes:

- **Reading/ Use of English.** Ability to: scan texts for relevant information; understand the gist of information and articles on nonfamiliar topics and understand most of the content; apply and adapt language suitable for B2.
- Writing. Ability to: express opinions and give reasons; write a simple piece of academic writing (e.g. a report) giving some evaluation, advice etc.; present arguments using a limited range of vocabulary and grammatical structures.
- *Listening*. Ability to: follow a talk or lecture on a familiar topic; keep up with conversations on a wide range of topics; understand the answers to factual questions asked.
- **Speaking**. Ability to: ask for clarification and further information; check for understanding; express opinions and arguments to a limited extent; answer predictable and factual questions.

Based on CEFR. For more details see: https://learn.hz.nl/pluginfile.php/289968/mod_resource/content/0/CEFR-all-scales-and-all-skills.pdf

Learning outcomes:

Strong B2 Level

Compulsory literature:

Open World B2, Anthony Cosgrove and Deborah Hobbs, 1e version, ISBN: 9783125406070, Costs: €40,80, Open World First: Student's Book with Answers with Online Practice

	Assessment information									
Tests code	Assessment type	Content	Weighting	Minimum	Test opportunities					
			Factor (%)	score						
TEST01 (VT)	Written	Reading and	40%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test	Use of English			B3.8; B4.8; B3.9; B4.9					
TEST02 (VT)	Written	Writing	20%	5,5	B3.8; B4.8; B3.10; B4.10					
	knowledge test									
TEST03 (VT)	Written	Listening	20%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test				B3.8; B4.8; B3.9; B4.9					
TEST04 (VT)	Assignment	Speaking	20%	5,5	B4.8; B3.9; B4.9; B3.10;					
	(group)				B4.10					

Semester: S1 - S2							
EN39003	03 Title: Foundation Course C1						
Course information							
Number of study	credits:	Language:					
5		English					
Conditions for course participation: -							

Conditions for test participation: -

Brief description of course content:

Students can take the placement test and/or consult the LCC teacher before they decide for which English foundation course they will register. Course Level: B2/low C1 aiming at strong C1

Learning Outcomes:

- Reading/Use of English. Ability to: read quickly enough to cope with an academic course delivered in English; understand complex and arguments in lectures without serious misunderstandings; scan texts for relevant information and understand the gist of the text; apply and adapt language suitable for C1.
- Writing. Ability to: make reasonable accurate notes in meetings and lectures; write a piece of work whose message can be followed throughout; write a piece of work showing the ability to communicate with no serious
- Listening and speaking. Ability to: contribute effectively in meetings and seminars in own field of study, probing for more information if required; maintain a casual conversation with a good degree of fluency; take part in an abstract conversation with a good degree of fluency; follow discussions and arguments with only occasional need for clarification; employ good compensation strategies to overcome linguistic inadequacies; deal with unpredictable questions; give critical feedback in a non-offensive manner.

Based on CEFR. For more details see: https://learn.hz.nl/pluginfile.php/289968/mod_resource/content/0/CEFR-allscales-and-all-skills.pdf

Learning outcomes:

Strong C-1 level

Compulsory literature:

Open World First Student's Book with Answers with Online Practice, Anthony Cosgrove Deborah Hobbs, 1e version, ISBN: 9781108759052, Costs: €36,99, Open World First Student's Book with Answers with Online Practice

	Assessment information									
Tests code	Assessment type	Content	Weighting	Minimum	Test opportunities					
			Factor (%)	score						
TEST01 (VT)	Written	Reading and	40%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test	Use of English			B3.8; B4.8; B3.9; B4.9					
TEST02 (VT)	Written	Writing	20%	5,5	B3.8; B4.8; B3.10; B4.10					
	knowledge test									
TEST03 (VT)	Written	Listening	20%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test				B3.8; B4.8; B3.9; B4.9					
TEST04 (VT)	Assignment	Speaking	20%	5,5	B4.8; B3.9; B4.9; B3.10;					
	(group)				B4.10					

Semester: S1 - S2							
EN39004	Title: Foundation Course C2						
	Course information						
Number of study	credits:	Language:					
5		English					
Conditions for course participation: -							
Conditions for test participation: -							

Brief description of course content:

Students can take the placement test and/or consult the LCC teacher before they decide for which English foundation course they will register. Course level: C1/low C2 aiming at strong C2.

Learning Outcomes:

- Reading/Use of English. Ability to: understand complex documents and reports; understand academic articles
 in a relevant field including complex ideas expressed in complex language; access all sources of information
 quickly and reliably; apply and adapt language suitable for C2.
- Writing. Ability to: make full notes of meetings and seminars with good expression and accuracy; make full
 notes of meetings and seminars while continuing to participate; make accurate and complete notes of a
 lecture
- Listening and speaking. Ability to: advise on or talk about sensitive or complex issues (within field of knowledge) with ease; deal confidently with hostile questions; speak fluently and express/understand nuances of language; present a clear, smooth-flowing description or argument in a style appropriate to the context with an effective logical structure.

Based on CEFR. For more details see: https://learn.hz.nl/pluginfile.php/289968/mod_resource/content/0/CEFR-all-scales-and-all-skills.pdf

Learning outcomes:

Strong C-2 level

Compulsory literature:

Objective Proficiency Student's Book with Answers with Downloadable Software Annette Capel and Wendy Sharp, Annette Capel and Wendy Sharp, ISBN: 9781107646377, Costs: €35,99, Objective Proficiency Student's Book with Answers with Downloadable Software Annette Capel and Wendy Sharp

	Assessment information									
Tests code	Assessment type	Content	Weighting	Minimum	Test opportunities					
			Factor (%)	score						
TEST01 (VT)	Written	Reading and	40%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test	Use of English			B3.8; B4.8; B3.9; B4.9					
TEST02 (VT)	Written	Writing	20%	5,5	B3.8; B4.8; B3.10; B4.10					
	knowledge test									
TEST03 (VT)	Written	Listening	20%	5,5	B3.6; B4.6; B3.7; B4.7;					
	knowledge test				B3.8; B4.8; B3.9; B4.9					
TEST04 (VT)	Assignment	Speaking	20%	5,5	B4.8; B3.9; B4.9; B3.10;					
	(group)				B4.10					